

Net Solutions is operating a central warehouse in Barcelona for Ricoh ESPC spare parts. This warehouse has a size of 400m² where Net Solutions is doing all the picking of spare parts for the Ricoh business in Spain.

For the operation we are working on the Ricoh warehouse system, which is a replica of the Ricoh system used at their premises at Schiphol airport.

Set up picking area Ricoh

Net Solutions provides for Ricoh the following services:

- Picking and shipping of orders
- Receiving and classifying of returns
- PUDO (Pick Up and Drop off) facility for all Ricoh engineers (over 75)
- Waste disposal according to WEE regulations.



We receive the orders during the day through the Ricoh system. Our personnel works in 5 steps:

1. Pick the parts of the order (we use scanners to prevent possible errors).
2. Box the parts per order (second scan moment, for control).
3. Close the box and print shipping labels and Waybill.
4. Add the box to a trolley with boxes for the same transport.
5. Ship the trolley and hand over the parts for transport.

Ricoh racks at Barcelona



Facts of the operation:

- Every order received before 16:00 hours, leaves the same day.
- We pick up to 1.000 order lines a day.
- We have 5 persons dedicated to this operation.
- The PUDO receives over 35 visits a day, from engineers returning unused parts and picking up new parts.
- Sometimes one box leaving the warehouse contains up to 100 references.
- The warehouse is 95% dedicated to Ricoh.