



Business Case: Hewlett Packard



Net Solutions operates a network of 12 warehouses in Spain for spare parts. The HP engineers pick up these parts in the warehouses to be able to repair any problems in HP products in Spain. The parts banks are accessible 24 hours a day, 365 days a year.

Net Solutions provides the following services:

- Picking of orders within 30 minutes.
- We provide a dedicated car and driver within 30 minutes to be able to exclusively deliver the part in question.
- The drivers are available 24*7 and deliver within Spain, or even to other European countries.
- On board Courier services: in case necessary a courier takes de next plane to fly to the destination and deliver personally.
- NFO: Next Flight Out: we book space on the next flight and pick up the part on the other side to deliver urgently.

Warehouse Madrid



For the operation we use a web native warehouse system, created by our clients. This very flexible system makes it possible to inbound or outbound any products at any time.

Facts of the operation:

- All warehouses are highly secured with security cameras and guards.
- For this operation, we have over 15 persons standby every day and night.
- For this operation 20 vans are able to be on site within 30 minutes during the day, and within 45 minutes during the night.
- Our personal is equipped with Blackberry telephones to be able to manage an order anywhere they are, at any time.

